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A communication such as a telephone call is received, bearing identification information such as caller ID. The received audio signal, if any, is encoded and stored. The identification information is used to look up additional information about the sender of the communication, such as by using the caller ID information to search the internet, for example by doing a reverse telephone number lookup. The user is presented with a graphical representation of this, and prior, communications, such as via an html page, and can select individual communications for playback, deletion, and the like. If the user is at a remote location, the encoded communications may be forwarded to that location, such as in the form of email attachments.